UPshift

A brand image update helps CAFCU attract new members and bank on their success.



industry

- financial services
- credit unions

deliverables

- brand identity
- marketing collateral
- web site design
- sales collateral

challenge

Corporate America Family Credit Union was founded in 1939 by 15 employees of Automatic Electric Co.; each deposited \$5 into the Automatic Credit Union. Automatic Electric Co. was later purchased by GTE Corporation and the credit union changed its name to GTE Employees Federal Credit Union. In the 1980s and 90s, CAFCU revised its name and identity again.

All of these changes over the years left their brand image fragmented, with a mish mash of styles and messaging.

solution

Because of our extensive experience in the financial services industry, UpShift was hired to provide ongoing brand image consultation. Without modifying the name or logo, we've worked with CAFCU to update and unify all branded communications.

To help them attract members, we are creating sales materials that are pitched to human resources professionals at Fortune 500 firms. We are also consulting on their web site to provide ways to update the experience and meet emerging technologies.

results

The new marketing materials we launched have been a hit with CAFCU employees, members and new business targets. We are helping them build relationships with their existing employer groups, as well as make in-roads with key points of contact at Fortune 500 firms.